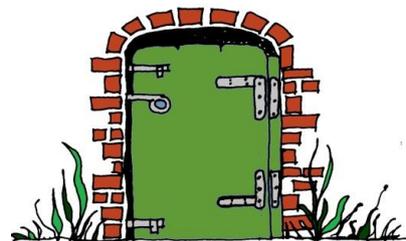


# HELMSLEY WALLED GARDEN

Cleveland Way  
Helmsley  
YO62 5AH  
Tel 01439 771427

[info@helmsleywalledgarden.org.uk](mailto:info@helmsleywalledgarden.org.uk)  
[www.helmsleywalledgarden.org.uk](http://www.helmsleywalledgarden.org.uk)



## Be a Front of House Volunteer

### Why support Helmsley Walled Garden?

Helmsley Walled Garden is not only a visitor attraction bringing in over twenty thousand visitors a year. It is also a charity providing horticultural therapy to individuals with lifelong learning conditions and mental ill-health issues. We fund this work through visitor admissions and plant sales.

### Why do we need you?

You will provide a warm welcome to visitors to the Garden, along with dealing with plant and shop sales. Your help will ensure we provide the best possible customer service. You will be working with a team of like-minded individuals all contributing to our success.

### What skills do you need?

We are looking for passionate volunteers who are enthusiastic about our work. You will have good communication and interpersonal skills and the ability to get along with people and work as part of a team. Basic numeracy skills will also be of benefit.

### What will you I be doing?

- Welcoming visitors to the garden
- Providing them with our visitor leaflet
- Operating our till and dealing with cash and credit card payments
- Advising and helping people as they shop
- Advising them of what plants are of interest in the garden
- Calling on our gardeners to help visitors select plants
- Putting out stock

### What support will we give you?

We will provide all the training you need to feel confident in the role. The manager will be available to give advice and assist you, as well as other experienced volunteers in the team.



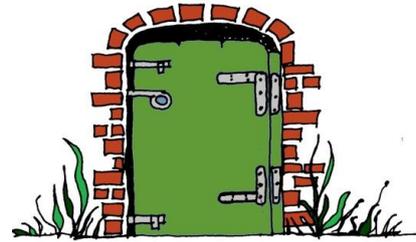
Company Reg: 3285642 Charity No: 1074448 VAT No: 6470218227

Directors. Michael Belton (Chairman), Neil Booth (Secretary), Ken Claridge, Juliet McDougall, Hugh O'Loughlin, Philip Crabtree, Edwina Parker

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## What benefits do you get?

- The satisfaction of knowing you are helping us make a difference to the lives of others
- You will learn new communication skills and gain experience of retailing
- The enjoyment of meeting new people and being part of a team
- 20% volunteer discount on all sales and free admission to the garden

## What do we expect of you?

- To present a positive image of our charity to our visitors
- To be honest
- To follow instruction
- To report any breakages, equipment failure or required remedial work to a staff member
- To protect yourself, your co-workers and our visitors by adhering to our health and safety policy
- To enjoy being part of our community of gardeners, treating everyone with respect and dignity.

## How do you apply?

You can apply by downloading the form from our web site or by collecting one from the garden shop. When you've filled in the form just leave it at the shop or post to us at the address above.

## About Helmsley Walled Garden

Dating back to 1759, Helmsley Walled Garden nestles at the bottom of the North York Moors between the Grade One listed landscape of Duncombe Park and the scheduled ancient monument that is Helmsley Castle. The garden was a major employer during most of its history, but following the First World War, it was leased as a commercial enterprise and was run as such until 1984.

In 1984, it was abandoned and fell into dereliction. Restoration began in 1994 to bring the garden back to its original beauty and productivity. Local woman Alison Ticehurst wanted to create a beautiful garden for visitors to enjoy. She also wanted to provide somewhere for



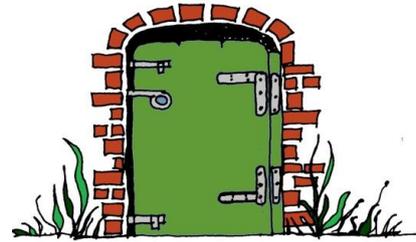
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people with difficulties and disabilities to come and be supported and developed by taking part in gardening. So with a band of friends and supporters she began the task of bring the Garden back to life.

Today Helmsley Walled Garden works to conserve and restore the fabric of this historically important walled garden and make it both a beautiful garden to visit as well as a space for calm. Gardens and gardening have a wide range of therapeutic benefits and so we have two horticultural therapists working with adults with a range of disabilities and mental ill health issues.

We do this with the help of volunteers who bring a range of skills and abilities as well as their time to help us. We hope you will be inspired to join us.

**March 2018**



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